

Woofs N Wags Matting Release Form

This release form is to ensure that pet owners understand and acknowledge all risks that come with removing matting as safely as possible, as well as the additional costs that come with this service.

Woofs N Wags will not dematt/brush out any matts. We understand that matting happens, but the safest and most humane way to remove matting is to shave/clipper underneath the matting. In order to accommodate pets with matting, we do have to charge an additional fee that speaks to the additional time and skill that matting removal requires. Matting removal will be charged per pet at \$1/minute, which will be added to the total groom cost at pick up.

Unfortunately, matting can hide and cause a whole host of issues for your pet. Removal is difficult and dangerous. Matting removal can result in ear hematomas and clipper-related injuries, these are not the responsibility of Woofs N Wags to treat. Woofs N Wags is also not responsible for anything the removal might uncover such as, urine/feces burn, parasite infestations and skin bruising.

Pets can also have adverse behavioral reactions to having the matted removed. This is normal, and is due to a numbness tingling feeling that may occur on their skin as the tightness of the hair/fur pulling is removed. The behavior is also often caused by suddenly being able to feel air and other sensations at the skin level after a long time of having a long matted coat.

If your pet is excessively matted, Woofs N Wags may have to split your service into two or more separate appointment times. Payment will be divided between each appointment based on services rendered at each time. If your groomer is able to complete all services the same day, please know that we may have to give your pet breaks between other scheduled appointments throughout our regularly scheduled day, so that it does not impact our other clients.

By signing this release form, you are giving Woofs N Wags permission to move forward with all services required for removing matting from your pet(s). You also accept that Woofs N Wags is not responsible for any injuries or conditions that could arise from removing any and all matting from your pet, and you take responsibility for all additional fees that come with removing your pets matting.

Client Signature: _____ **Date:** _____